
[done] Could not connect to database.

Posted by yuman725 - 2008/06/25 09:26

Error Message: Could not connect to database. If you try to install LimeSurvey please refer to the installation docs and/or contact the system administrator of this webpage.

On my hosted site, I have created a mysql database called xxx. I've updated my config.php file to have the following, but get the error message above.

```
//===partial setup for config.php===//
```

```
$databasetype    = "mysql";
$databaselocation = "7x.1x.1xx.2xx";
$databasename    = "xxx";
$databaseuser    = ""; //database username for xxx
$databasepass    = ""; //database password for xxx
$dbprefix        = "lime_";
```

```
$rooturl        = "http://www.myurl.org/limesurvey";
$rootdir        = dirname(__FILE__);
```

```
//=====//
```

Note: This database has another application running on it with the same properties, and is working fine.

Re:Could not connect to database.

Posted by Mazi - 2008/06/25 09:59

Did you read the manual about how to install? You have to call /limesurvey/admin/install.

I just did this for you (and edited your posted rooturl) so don't be surprised. The database is set up and populated. You only have to delete the /install folder for security reasons. After that you should be able to login at /limesurvey/admin

Re:[done] Could not connect to database.

Posted by yuman725 - 2008/07/01 18:35

Thank you. :blush:

You all are doing a great job.

Re:[done] Could not connect to database.

Posted by Mazi - 2008/07/02 14:40

You're welcome! If our hints have been helpful and you enjoy LimeSurvey please consider a donation to the team. We do all this in our free time.
