
[done ?] Unable to export survey structure

Posted by Jayne99 - 2008/05/14 08:41

After selecting my survey from the dropdown, then clicking the 'Export Survey Structure' button on the survey toolbar, the screen is refreshed, but nothing is shown in the main window (toolbars still visible) - see attached.

I have not carried out an export before, so I am not sure what I should see, but would expect a popup asking me to specify a filename to export into.

I have also just upgraded from version 1.70+ (4417) to version 1.70+ (4758). This was (or seemed) successful. The survey is also active.

I can still view the survey details and questions ok, however the survey was created in the old version if that is relevant.

Please advise how I can export the survey structure. I would like to export, edit, then re-import under a different name.

Thanks for your help.

Jayne

<http://www.limesurvey.org/images/fbfiles/files/SurveyExport1.doc>

Re:Unable to export survey structure

Posted by Mazi - 2008/05/15 02:56

If you just want to change the survey title the easiest way is to change it in the database directly. Do you have access to your database?

Regarding the export error:

Please add the following line to your config.php file and see if any error messages appear.

```
$debug = 1;
```

Re:[done ?] Unable to export survey structure

Posted by MARijlaarsdam - 2008/05/17 18:38

I replied to topic

http://www.limesurvey.org/component/option,com_fireboard/Itemid,86/func,view/id,12656/catid,1/

which seems to be the same problem. Just FYI.

Is it perhaps better to file a bug-report?

Yours,
Martin

Re:[done ?] Unable to export survey structure

Posted by MARijlaarsdam - 2008/05/17 18:44

The problem has already previously been reported under bug issueID 01887.

Re:[done ?] Unable to export survey structure

Posted by MARijlaarsdam - 2008/05/17 19:19

As reported at

http://www.limesurvey.org/component/option,com_mantis/Itemid,90/lang,nl/

this seems to be IE6 specific. A workaroung might be to use FireFox for the occasion.

Martin

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