
[done] I do not succeed to export excel file

Posted by plusultra - 2008/04/08 09:27

Hello,
I'm working to Limesurvey 1.7...
I do not succeed to export microsoft excel file
How Can?

Thank you

Re:I do not succeed to export microsoft excel file

Posted by EIMatador69 - 2008/04/08 09:41

Which build of LimeSurvey 1.70+ do you use? There was an error at one of the first version of LimeSurvey 1.70.
==> If not the latest (build 4629), plz upgrade or installation!

Re:I do not succeed to export microsoft excel file

Posted by plusultra - 2008/04/08 09:48

I'm working to lime survey 1,70+ (build 4629)

Re:I do not succeed to export microsoft excel file

Posted by EIMatador69 - 2008/04/08 09:52

What do you do exactly (step-by-step)?
How many responses and how many question contains your survey?

Re:I do not succeed to export microsoft excel file

Posted by plusultra - 2008/04/08 10:50

once envoy the questionnaire

I export responses by selecting "Export Data" from the Browse screen.

Exports Microsoft Excel file empty

The questionnaire are 109 questions and 471 answers

Re:I do not succeed to export microsoft excel file

Posted by EIMatador69 - 2008/04/08 11:00

Plz turn on the debug mode in config.php and tell us if you get any error message or notice (on the admin panel or inside the xls-output file).

```
$debug = 1;
```

Re:I do not succeed to export microsoft excel file

Posted by plusultra - 2008/04/08 11:39

I have verified the 1.70 version and is (build 4465) not (build 4629)

=====

[done] I don't succeed to export ms excel file

Posted by EIMatador69 - 2008/04/08 11:44

Plz upgrade your installation - there have been some fixes for xls-Export since your current version.

=====

Re:I do not succeed to export microsoft excel file

Posted by Wanchai - 2008/04/17 23:21

I am using build (4629) and exporting to Excel does not work for me either. I get the message:

Warning: tmpfile(): open_basedir restriction in effect. File(/tmp) is not within the allowed path(s):
(/usr/local/pem/vhosts/123408) in
/usr/local/pem/vhosts/123408/webSPACE/httpdocs/survey/admin/classes/pear/Spreadsheet/Excel/Writer/Worksheet.php
on line 478

I seems like the script cannot write to /tmp in open_basedir. The permission is set to 750 and I cannot change it. I am not allowed to use .htaccess and ini_set doesn't work. Is there any other way to change open_basedir? Or maybe this isn't where the problem is?

=====

Re:I do not succeed to export microsoft excel file

Posted by EIMatador69 - 2008/04/18 00:27

Hi,

I get/got the same notice, if debug-mode is on. Turn off debug mode in config.php.

And plz report it in a new single bug report, but also have a look at:
<http://bugs.limesurvey.org/view.php?id=1921> - bugnote 4171 and 4200 talk about the problem.

Also at the following (older) bug:
<http://bugs.limesurvey.org/view.php?id=1205>

=====

Re:I do not succeed to export microsoft excel file

Posted by Wanchai - 2008/04/18 09:30

Hi,

thank you for your quick reply and sorry for being vague. The error message does not appear on screen, no matter what debug mode is set to. It appears at the beginning of the Excel-file.

I get access denied when trying to view bug report 1921 and I can not find 4171 or 4200.

As I wrote before, I am not an expert, but this might not be an actual bug. The main problem, I think, is my host not allowing me to change open_basedir. Worksheet.php uses the tmpfile-function which really doesn't seem to care what \$tempdir is set to. Instead it tries to write to open_basedir and fails.

I will try and ask my host for support again and then report back here.

=====

Re:I do not succeed to export microsoft excel file

Posted by Wanchai - 2008/04/23 23:27

Unfortunately, my earlier suspicions were correct. There is nothing wrong with the script, the problem is the `open_basedir` restriction, set by my host. I uploaded the script to another host who did not have any `open_basedir` restriction and exporting to Excel works just fine there.

I'm not sure about the rules concerning editing the script but I came up with a workaround for my problem.

In `Worksheet.php`:

1. Set `$this->_using_tmpfile = false;`

For some reason this isn't enough, you also need to:

2. Comment out this call `/** $this->_initialize();
*/`

Doing this makes exporting to Excel work using a host with an `open_basedir` restriction. At least for me. Note! As it says in the script, data gets temporarily stored to memory instead of to a tempfile. Exporting large surveys may take a while. I hope this was helpful. Thank you very much for LimeSurvey. I couldn't have done my thesis without it!

=====

Re:I do not succeed to export microsoft excel file

Posted by EIMatador69 - 2008/04/24 00:04

Hi, thx for sharing your experience; I talked to our project leader Carsten Schmitz about your solution and I think it will make it into one of our next releases.

I posted it as a bugreport:

<http://bugs.limesurvey.org/view.php?id=1960>

=====